CURRICULUM VITAE

Vaneet Khurana

IT Support Engineer

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Summary

I have over 15 Years' IT Industry, Govt. Institution, and E- Governance Project Experience in IT Support, Desktop Support, and Team Leader. I was responsible for taking offer application and technical support to the users. I was responsible to respond and resolve the support requests and service tickets. It is a part of my job to identify, diagnose and rectify any issues in computer hardware, software, services, and applications.

Experience   Total Fifteen years' experience in IT Profile.

BLS E-Solution Pvt. Ltd (Amritsar)   **Sub Divisional Executive**
2017 – 2024

Responsible for handling all IT Issues like All IT Hardware, Software issue, Networking Trouble-Shooting, Internet, Wi-Fi, CCTV Cameras, Biometric Systems,UPS ,Printer ,Scanner issues. Desktop Support, Team Leader, Team Support, Team Handling including 40 PSK Centers with 60 Team Member, Dealing with Government Department to Resolve Conflicts.

Beyond Broadband Pvt. Ltd (Amritsar)   **Sr. Technical Engineer**
2016 - 2017

Responsible for Making New Corporate Connections, Managing Existing Corporate Connections, Trouble Shooting of LAN ,Wi-Fi devices, Routers , Switches Hubs, Wireless AP (Access Point) Devices, internet & Speed issues, Installation of Wireless connections Devices and Access Point. Troubleshooting from Clients,Towers, Server ends, Team Leader, Team Handling with 10 Team Member.

Govt. ITI Baba Bakala Sahib (Amritsar)   **IT Literacy Instructor**
2012 - 2015

Responsible for Teaching IT Literacy Subject to all ITI Trades, Admission Counseling, Handling Placement and ITI Website Portal, Social Media Handle and Graphic Designing/DTP

Work, Video Production, Video Lecture Recording Shoot in Video Recording Room, Video Lecture Editing, Photography, Camera Handling, Resolve IT Hardware, Software, Networking, Internet Wi-Fi, Printer, Scanner, Projector, Biometric System, Projector, Smart classes interactive boards issues, Hardware, Software, operating system installation, Hardware Component replacement, Admin Work, Board & Nodal Meetings. I have attended **LOK SABHA ELECTION 2014** worked as an **APRO (Assistant Presiding Officer)** in **Parliamentary Constituency, Amritsar.**

Jass Sanchar Pvt. Ltd (Moga)
2008 - 2012

IT Administrator

Responsible for handling all IT Issues like All IT Hardware, Software, Internet, Wi-Fi. Networking Trouble Shooting, Printer, Scanner Issues, CCTV Cameras, Biometric Systems.

Education

SCDL, Pune
2009 - 2011 (Passed out)

PGDIT   (Distance)

Punjab Technical University
2004 - 2008 (Passed out)

B.Tech IT (Regular)

Skills and Languages

IT Peripherals Assembling, Dissembling

Windows, Linux OS Installation

Hardware, Software Installation

Hardware Component Replacement

Install ,Configure & Maintain Desktops,

Laptops & all IT Peripherals Devices

Networking Troubleshooting

CCTV Surveillance Monitoring

Biometric System Monitoring

MS Office

English

Hindi

Punjabi

Management Skill

Coordination
Dedication
Problem Solving
Decision Making

Quick Learning
Adaptability
Leadership Skills

Interests

Listening to Music.
Internet Surfing**.**

Personal Profile

Date of birth	17th Aug 1986
Gender	Male
Nationality	Indian
Marital Status	Unmarried*