



## JAGRUTI CHIPKAR

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### CAREER OBJECTIVE

Seeking a challenging position in the area of Software Testing in a Professional Organization, where my skills and education background can add a value to the growth of the organization and allow development of my skills to organization potential in the field of Testing.

### COMPETANCIES/KEY SKILLS CORE

- **Currently, associated with Loyalty Rewardz.**
- Got Total **7.2 year** of Experience in the field of Software Testing.
- Well acquainted with Software Development Life Cycle (SDLC) & Software Test Life Cycle (STLC)
- Proficient in preparing Test Scenario Identification, Test case design, Test case review, Test case execution, Defect tracking. (windows, web and mobile based applications in MS Excel)
- Communicating effectively with External Clients and internal teams to deliver products functional requirements.
- Exceptional in communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.
- Good Knowledge of Black box testing.
- Experience in preparing builds and deploying it on server
- Experience in configuring the product and preparing relevant document of it.
- Detecting bugs & classifying them based on severity, priority and tracking issue in defect tracking tool called as Mantis, Redmine & Jira.
- **Usability** testing whether application is user friendliness or not.
- **Functional** testing on each and every component of an application.
- **Integration** testing based on business transaction scenarios.
- **System** testing whether end feature is working or not.
- **Compatibility** testing using **Lambda**.(Basic)
- **API Testing** using **postman** tool.

### PROFESSIONAL EXPERIENCE

**Company Name** : Loylty Rewardz Management Private Limited  
**Domain** : Rewardz  
**Duration** : 24 March-2022 to till date  
**Designation** : Senior Test Engineer

### Projects :-

Loylty Rewardz Management Private Limited provides loyalty and customer relationship management services. The Company offers program design, configuration, execution, online portal development, management, technology platform, and analytics services. Loylty Rewardz Management operates worldwide.

- **Elite Admin**
- **Indusind Bank**
- **Paradise Biryani**
- **Store Locator**

**Database:** - Mongo DB

### Roles and Responsibilities

- **Preparing and executing test cases.**
- **Tracking defects in defect tracking tool called as Jira.**
- **Compatibility testing using Lambda tool.**
- **Guiding other team members in preparing test cases.**

**Company Name** : Infrasoft Tech Fintech Digital Solutions  
**Domain** : Banking Domain  
**Duration** : 9 June 2019 – 15 March 2022  
**Designation** : Senior Associate Consultant

### Project 1: - Mauritius Housing Company

**Domain:** - Banking Domain

**Role:** - Senior Associate Consultant

**Database:** - MS SQL

**Modules:** - Customer Relationship Management, Loan Originating System, Core Banking System and Loan Collection System

### Description of Project :-

- Customer Relationship Management (CRM) (09/2019 – Mar 2022) CRM assists a financial enterprise to strategy for managing an Organization's relationships and interactions with customers and potential customers, individual as well as corporate clients
- Loan Origination System (LOS) (09/2019 - Mar 2022) LOS assists a financial enterprise to manage the entire loan origination workflow starting with on-boarding through application, appraisal and approval processes.
- Core Banking System (CBS) (09/2019- Mar 2022) **Core banking** is a banking service provided by where customers may access their PEL Account/Term Deposit and perform basic transactions from any of the member branch offices.
- Loan Collection System (LCS (09)/2019-Present) **Loan collection** is usually a **process** which is highly regulated. As the creditor wants to get back the **loan** with its interest, they usually offer



the **loan** with either a mortgage or a guarantor to back the debtor. The debtor enters into a legal agreement with the lender to repay the **loan** by a particular time and date

#### **Roles and Responsibilities**

- **Deploying releases on different platforms (Using MSTSC)**
- **Test-cases preparation and executions.**
- **Once build is deployed then performing testing like Functional, Validation, Verification, Database ,Integration ,System testing.**
- **Tracking defects in defect tracking tool as Redmine.**
- **Preparing configuration document for configuration related changes before deploying releases and demonstrating it to client.**

#### **Project 2:- Jordan Ali Bank**

**Domain:** - Banking Domain

**Role:** - Senior Associate Consultant

**Database:-** MS SQL

**Modules:** - Customer Relationship Management, Loan Originating System

Lead Creation in Mobile Application by Customer

Lead Creation in CRM Application by RM

The lead created in Mobile will flow to CRM for lead workflow

CRM to LOS workflow then the details are send to T24 via Web service and if the request is proper then response is generated from T24 side.

#### **Role and Responsibility:**

- Deploying releases on PREUAT
- Preparing and executing Test-cases which includes Functional, Integration, System, Cross browser, API testing, Validation and Verification Testing.

**Company Name** : C2L BIZ Solutions  
**Domain** : INSURANCE DOMAIN  
**Duration** : 4 FEB 2016 – 14 SEP 2018  
**Designation** : Software Test Engineer

#### **Project Details:-**

**Project Title:** - Symbiosis New Business System

**Domain:** Insurance

**Role:** - Software Tester

**Database:** - MS SQL

**Web Server :-** JBOSS



Client:-- **Sun life Indonesia, Sun Philippines, Sun life Malaysia was working at PRODUCT LEVEL.**

**Description:** - New Business System is like data entry application it will be used by company and authorized agents. It consists of different stages from inward submission to generate policy. It's a product of C2lbiz and we are enhancing that product according to client's requirement.

**Environment:-**

**Online Mode** :- Java, Spring, Hibernate (Web based)

**Offline Mode** :- Android, Windows, IOS (Tablet and **Mobile** Testing)

Products are mainly of 2 types

TRAD:-Insurance & VUL :-Insurance plus Investment Plan.

**Role and Responsibility:**

- Preparing builds on different platforms like Windows, Android and IOS involved in installation of build.
- Executed test cases on build
- Track defect on defect tracking tool called **Mantis**.
- Performing Retesting on defects raised.

**Company Name** : Multi-Line Business Solution Pvt. Ltd. (Parekh Group)  
**Domain** : ERP and WMS  
**Duration** : 9 June 2014 – 20 Jan 2016  
**Designation** : Software Test Engineer

**Project Details:**

Working on Integrated ERP with WMS having the following modules such as Inventory Control, Order Fulfilment, Payment, Finances, Payables and Receivables for Parekh Integrated Services Pvt. Ltd. (PISPL)

**Project Name:** PISPL-WMS

**Description:** Provides service to customer. When a customer wants to return a product due to some reason based on their requirements & business needs the products are replaced /exchanged, we follow this module.

This is Fully WMS module from Sales to receipt including Bar Code System 2It is an interface framework which interprets with two software system. Picking list to be generated on logic of FEFO, LEFO, FIFO, LIFO.

**Modules:** Customer Return, Customer Exchange & Customer replacement.



### Role and Responsibility:

1. Created stock first to test the warehouse rules.
2. Punch sales order and run the entire flow.

### ACADEMIC QUALIFICATIONS:

Qualification	School/University	Percentage	Year of Passing
B. Tech Computer Science	Keshav Memorial Institute of Technology (JNTU)	71.02%	2013
Intermediate	Narayana Jr. College	83.4%	2009
CBSE	Shri Hanuman Vyayam Shala Public School	62.4%	2007

### PROFESSIONAL CERTIFICATIONS

- HP-Seed Certification from Seed InfoTech, Andheri.

### Technical Skills

Operating Systems	Windows XP, Windows 7/8, Linux.
Databases	MS SQL, Mongo DB
Applications	MS Office 2010, Libre Office 4.2
Testing Tools	Lambda tool, Knowledge on QTP11.50/UFT11.50, ALM, Load Runner, J Meter, Basic Selenium
Programming and Markup Languages	HTML, C Programming.

### PERSONAL DETAILS

Date of Birth : 22-08-1991  
Gender : Female  
Marital Status : Single  
Address : A/10 Satya Seva Rahivashi Sangh, Parsi Panchayat Road, Andheri (E), Mumbai - 400069.  
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Email ID : [jaychipkar@gmail.com](mailto:jaychipkar@gmail.com) , [jagrutichipkar@gmail.com](mailto:jagrutichipkar@gmail.com)  
Languages Known : English, Marathi, Hindi.

### DECLARATION

I hereby declare that the information and particulars mentioned above are correct to the best of my knowledge and belief.

**Date:**

**Place: Mumbai**

**Jagruti Chipkar**